**IMSA Model Development Project - Written Consultation Questionnaire**

Introduction

The British Red Cross, Hope for Justice and Snowdrop, alongside consultants with lived experience, are developing a framework for the accreditation of Independent Modern Slavery Advocates (IMSAs) in the UK. This collaboration will build on the model of independent advocacy for adult survivors of modern slavery that has been developed by Hope for Justice and [independently evaluated](https://www.liverpool.ac.uk/media/livacuk/humanitiesampsocialsciences/documents/Independent,Review,of,the,Hope,for,Justice,IMSA,Model,(University,of,Liverpool,,June,2021),(1).pdf) by a researcher at the University of Liverpool in 2020.

IMSAs seek to empower survivors to make informed choices about their options and recovery, working with the survivor and their existing support mechanisms to open doors and create opportunities. By providing advocacy that looks at someone’s social needs and legal rights together, IMSAs provide support that is holistic and tailored to the individual, empowering them to overcome barriers and navigate complex systems.

We welcome contributions into this project from organisations and individuals with experience in this field. We are keen to harness the knowledge, skills and experience of others to enhance the development of the IMSA framework. Our strategy for consultation with the sector is two-fold: a written consultation questionnaire and five follow-up workshops to further discuss the key themes and responses from the consultation.

Written consultation

The written consultation questionnaire explores eight key themes that impact the recovery of survivors and/or the development of the IMSA model. These themes are:

1. Health and Social Care;
2. Housing and Subsistence;
3. Survivor Support and the NRM;
4. Reducing Risk and Increasing Resilience;
5. Criminal Justice;
6. Civil Justice;
7. Multi-Agency and Partnership Working; and
8. Independent Advocacy and the IMSA Model.

For the first six themes, we are seeking to identify key barriers and challenges faced by adults who have experienced modern slavery, alongside possible solutions. The ambition is to broaden our understanding of these issues and draw from the experiences of the sector to highlight examples of good practice across the UK. This learning process will inform the work of the partnership to develop a model of independent advocacy that is equipped to respond effectively to the complexities and challenges faced by survivors of modern slavery in the UK.

Alongside these six themes, the written consultation also seeks to gather examples of best practice for multi-agency and partnership working, as well as gathering the reflections of the sector on independent advocacy and the IMSA model more generally.

**Written consultation responses must be completed and emailed to** [**advocacy.imsa@hopeforjustice.org**](mailto:advocacy.imsa@hopeforjustice.org) **by 9th September 2022.**

Workshops

Alongside the written consultation questionnaire, the IMSA Model Partnership will be running five full-day expert consultation workshops, based upon the themes explored in the written consultation, diving deeper into some of the key barriers and challenges identified and discussing the role of independent advocacy in addressing these issues. The written consultation responses will be used to inform the agenda of these workshops.

**Expressions of interest for participation in the sector consultation workshops must be completed and emailed to** [**advocacy.imsa@hopeforjustice.org**](mailto:advocacy.imsa@hopeforjustice.org) **by 27th July 2022.**

Our goal for this consultation is to learn from experts in the modern slavery sector and other relevant fields about the key barriers faced by adult survivors (and how these vary across the UK) and highlight examples of best practice and multi-agency working to ensure that the IMSA model is fit for purpose and complements the work of other agencies, NGOs and government bodies as we work towards a nationally accredited IMSA role.

We are delighted that you are able to contribute to this process and welcome your insights and examples of best practice to ensure that survivors benefit from the best possible advocacy and support. We thank you in advance for your time and support, which (if consent is given) will be acknowledged upon completion of the IMSA Model Framework.

**WRITTEN CONSULTATION QUESTIONNAIRE**

Please read the below before completing the questionnaire:

* We do not expect that everyone will have responses to every section/question. Please feel free to leave sections or questions blank and focus on the areas where your expertise and knowledge will add the most value.
* We recommend you read the [IMSA model independent evaluation](https://www.liverpool.ac.uk/media/livacuk/humanitiesampsocialsciences/documents/Independent,Review,of,the,Hope,for,Justice,IMSA,Model,(University,of,Liverpool,,June,2021),(1).pdf) before completing this questionnaire. It provides an in depth explanation and examination of the IMSA model and will provide you with a clearer view as to what we are trying to achieve as we develop the model and work towards national accreditation.
* Throughout this questionnaire, you will be prompted to consider how your responses may vary depending on the following factors:
  + Type(s) of exploitation experienced
  + Nationality/immigration status (e.g. NRPF, British Nationals, Asylum Seekers, etc)
  + An individual’s protected characteristics (e.g. age, race, disability, etc)
  + Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc)

Please be specific in your responses where you are referring to a barrier or example of best practice that relates to a specific factor/situation (e.g. a specific barrier faced by British national survivors, or an example of best practice for survivors of domestic servitude, etc).

* At the end of each section/theme, we ask you to specify the UK nation(s) that your responses are relevant too. Where all your responses apply to all nations, please select all four. If your responses vary in relation to different locations, please make a note of this either within the body of your responses or following the selection of the relevant locations.
* Please note that we will be running follow up workshops on the themes explored in this questionnaire. If you wish to attend one or more of these workshops, please fill out an expression of interest and return to [advocacy.imsa@hopeforjustice.org](mailto:advocacy.imsa@hopeforjustice.org) by **27th** **July 2022**.
* Please send completed questionnaires to [advocacy.imsa@hopeforjustice.org](mailto:advocacy.imsa@hopeforjustice.org) before the **9th September 2022** so that we can use the responses to help set and inform the agenda of the sector consultation workshops that begin in September 2022.

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| **Contact details and information** | | |
| Full Name | Click or tap here to enter text. | |
| Email address | Click or tap here to enter text. | |
| Job Title | Click or tap here to enter text. | |
| Years of experience in MS/HT work | Choose an item. | |
| Previous interactions with British Red Cross Anti-Trafficking Officers, Hope for Justice Independent Modern Slavery Advocates and/or Snowdrop Caseworkers | Contact | Choose an item. |
| Comments | Click or tap here to enter text. |
| Compensation for individuals with lived experience of MS/HT (if relevant) | We are keen to receive responses to this consultation from people with lived experience of modern slavery and human trafficking. Therefore, if you are comfortable doing so, please indicate below if you are an expert by lived experience and we will provide a £20 gift voucher for completion of this questionnaire to honour your time and expertise. | |
| I consent to being contacted via email to receive the compensation offered to individuals with lived experience of modern slavery and/or human trafficking following completion of this questionnaire. | |
| **Organisational information (if relevant)** | | |
| Name of organisation | Click or tap here to enter text. | |
| Client Group | Click or tap here to enter text. | |
| Geographical scope of work | England;  Wales;  Scotland;  Northern Ireland | |
| Specific expertise/areas of practice | Click or tap here to enter text. | |
| Remit of organisation / services provided | Policy work; Support work; Legal Services; Independent Advocacy; NRM provider; First responder; Physical health and Wellbeing; Mental health and Wellbeing; Policing; Housing; Employment/Training Support;  Other (please specify): Click or tap here to enter text. | |
| Length of time (in years) organisation has worked with survivors/victims of MS/HT | Choose an item. | |
| **Acknowledgements** | | |
| Are you happy for your details to be included in public acknowledgements for completion of this consultation? | Yes  (If yes, which details: Full Name; Job Title; Organisation)  No | |

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| **Theme 1: Health and Social Care** | | |
| From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Accessing mental health support | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing physical health support | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing adult social care  (Including Adult safeguarding and/or assessment of care needs) | Click or tap here to enter text. | Click or tap here to enter text. |
| Safeguarding Children  (Including Child in need / S.17 support (Children Act 1989)) | Click or tap here to enter text. | Click or tap here to enter text. |
| Children’s social care  (Including Care leaving support (post-18 transition)) | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing maternity support | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The answers above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 2: Housing and Subsistence** | | |
| From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Accessing Local Authority housing (Including homelessness applications, bidding; local connection; etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Maintaining safe and stable housing | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing mainstream welfare benefits | Click or tap here to enter text. | Click or tap here to enter text. |
| Asylum Support  (Including housing and subsistence, s. 98/95/4, sch 10, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing Local Authority Subsistence  (Including care leaver’s allowance, etc) | Click or tap here to enter text. | Click or tap here to enter text. |
| Homelessness | Click or tap here to enter text. | Click or tap here to enter text. |
| NRPF and Human Rights Assessments | Click or tap here to enter text. | Click or tap here to enter text. |
| Transitions  (Including leaving the NRM, grants of leave, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 3: Survivor Support and the National Referral Mechanism (NRM)** | | |
| From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Pre-NRM support  (Including Referrals, First Responders, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| NRM support  (Including Safehouse support, outreach, subsistence, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Reasonable and Conclusive Grounds decisions | Click or tap here to enter text. | Click or tap here to enter text. |
| Recovery Needs Assessments (RNAs) | Click or tap here to enter text. | Click or tap here to enter text. |
| Reach-In support | Click or tap here to enter text. | Click or tap here to enter text. |
| Exiting the NRM | Click or tap here to enter text. | Click or tap here to enter text. |
| Transition from child to adult NRM (i.e. consent to remain) | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing post-NRM support | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing support outside the NRM | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 4: Reducing Risk and Increasing Resilience** | | |
| One of the key aims of the IMSA model is to reduce risks faced by survivors, in particular the risk of re-trafficking, and increase survivors’ resilience through an empowering approach to securing their rights and entitlements. From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Preventing re-trafficking | Click or tap here to enter text. | Click or tap here to enter text. |
| Immigration | Click or tap here to enter text. | Click or tap here to enter text. |
| Ensuring a survivor’s safety and security  (Including initial risk assessments, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Community Integration | Click or tap here to enter text. | Click or tap here to enter text. |
| Language support and development | Click or tap here to enter text. | Click or tap here to enter text. |
| Employment, training and education | Click or tap here to enter text. | Click or tap here to enter text. |
| Obtaining ID documents | Click or tap here to enter text. | Click or tap here to enter text. |
| Addressing ID Fraud and Debt | Click or tap here to enter text. | Click or tap here to enter text. |
| Financial Inclusion | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 5: Criminal Justice** | | |
| From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Reporting to the police | Click or tap here to enter text. | Click or tap here to enter text. |
| MS/HT investigations  (Including reopening investigations, CPS involvement, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| MS/HT trials | Click or tap here to enter text. | Click or tap here to enter text. |
| Victim and/or witness care | Click or tap here to enter text. | Click or tap here to enter text. |
| Challenging wrongful charge/prosecution  (Including section 45 defence, prison bail, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Challenging previous criminal convictions relating to a survivor’s exploitation (i.e. overturning criminal convictions) | Click or tap here to enter text. | Click or tap here to enter text. |
| Supporting survivors with criminal convictions not related to their exploitation | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 6: Civil Justice** | | |
| From your organisational and/or personal experience, please comment on any barriers faced by survivors in the below areas and any examples of best practice you are aware of. If you have conducted any internal research or aware of any external research that is relevant to the question, please include a link to or the title of the report/research.  In your comments, please consider how the barriers and/or examples of best practice may vary depending on the following factors:   1. Type(s) of exploitation experienced 2. Nationality/immigration status (e.g. NRPF, British Nationals, asylum seekers, etc) 3. An individual’s protected characteristics (e.g. age, race, disability, etc) 4. Additional circumstances (e.g. former UASCs/care leavers, language barriers, homelessness, etc) | | |
| **Sub-themes** | **Barriers** | **Examples of Best Practice** |
| Access to advice on compensation | Click or tap here to enter text. | Click or tap here to enter text. |
| Accessing Legal Aid | Click or tap here to enter text. | Click or tap here to enter text. |
| Employment Tribunals | Click or tap here to enter text. | Click or tap here to enter text. |
| CICA claims | Click or tap here to enter text. | Click or tap here to enter text. |
| Civil litigation | Click or tap here to enter text. | Click or tap here to enter text. |
| Public law claims  (Including wrongful detention, failure to investigate, etc.) | Click or tap here to enter text. | Click or tap here to enter text. |
| Other (please specify):  Click or tap here to enter text. | Click or tap here to enter text. | Click or tap here to enter text. |
| **Any further comments:**  Click or tap here to enter text. | | |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. | | |

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| **Theme 7: Multi-Agency and Partnership Working** |
| Multi-agency and partnership working are essential for independent advocacy to be effective and meaningful for survivors.  Please reflect on your organisational and/or personal experience of multi-agency/partnership work and highlight any opportunities /examples of best practice in this area.  **Experience of multi-agency/partnership work:**  Click or tap here to enter text.  **Examples of best practice:**  Click or tap here to enter text. |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. |

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| **Theme 8: Independent Advocacy and the IMSA model** |
| The partnership between the British Red Cross, Hope for Justice and the Snowdrop Project is seeking to develop a comprehensive framework for the accreditation of Independent Modern Slavery Advocates (IMSAs) in the UK. We would value your reflections on the following questions:  **What is your understanding of independent advocacy?**  Click or tap here to enter text.  **Do you understand there to be a difference between advocacy and support work? If so, please explain the difference.**  Click or tap here to enter text.  **Do you think independent advocacy is needed for survivors of human trafficking/modern slavery in the UK? Please provide reasons for your answer.**  Click or tap here to enter text.  **Do you think independence is important for the advocate role?**  Click or tap here to enter text.  **How do you think independent advocacy can be best achieved?**  Click or tap here to enter text.  **Any further comments:**  Click or tap here to enter text. |
| The responses above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. |

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| **Final Comments** |
| Please use this space to share any final or further comments/observations that you may have:  Click or tap here to enter text. |
| The comments above apply to the situation in (select all that apply):  England;  Wales;  Scotland; Northern Ireland  If you wish, please comment on how the geographical location has impacted your answers:  Click or tap here to enter text. |

**END OF QUESTIONNAIRE**